

Qian Zhang

UX Designer

usable, useful, desirable

About

7+ years of professional UX design experience in enterprise, retail, cloud, etc.

I believe that intuitive, aesthetic and scalable user experience is critical for any product.

UX design



User research



Usability study



Presentation




Communication



Partner collaboration



Contact

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Experience

• **UX Designer @ Amazon** 05/2021 - Present

Designing products that power the fulfillment experiences for Amazon Worldwide Operations. Building working mechanisms that closes the gap between UX, product and tech.

- > Merchant Fulfilled Network (MFN) seller experience
- > Amazon Shipping global expansion
- > UX processes and collaboration mechanism building
- > UX consultation & bar raising

• **UX Designer @ AWS** 04/2019 - 04/2021

Partnered with PMs and SDEs closely on delivering UX designs in all scopes. One major feature launch at re:Invent 2019, two brand new services and one major feature at re:Invent 2020.

- > CloudWatch Logs & Logs Insights
- > CloudWatch data visualizations
- > CloudWatch Lambda Insights
- > Amazon Grafana
- > CloudWatch Contributor Insights
- > Amazon Prometheus

• **UX Designer @ Blue Nile, Inc.** 06/2015 - 03/2019

Lead designer of Diamond & Engagement Product Team. Worked in a fast-paced environment, within cross-functional teams to provide visual & interaction design solutions for multi-platform needs. A few projects I worked on:

- > Engagement experience redesign
- > Blue Nile education redesign
- > BN style guide & design system
- > Blue Nile homepage redesign

• **UX Design Intern @ Concur, Inc.** 06/2014 - 12/2014

Worked on leading edge technologies to help users plan & manage a perfect business trip. Design work included interaction, visual, and graphics on various platforms such as web, mobile and Android wear. First place in 2014 Concur internship project presentations.

• **Graphic Designer @ Social Freedom, Inc.** 06/2012 - 01/2014

• **UX Design Intern @ Qikspace** 11/2012 - 02/2013



Education

• **University of Washington** 2013 - 2015
M.S. Human Centered Design & Engineering

• **University of Washington** 2009 - 2013
B.S. Human Centered Design & Engineering